



## Students are the future of India



Children are the future of India and parents shower their love on them. Parents love to build the progress of their child in the right direction.

Institutes take the most responsibility in guiding the students to develop themselves in a right manner. In order to achieve the growth of the child the parents and the management has to focus on the safety, care, developing the child with right norms and develop them as the best citizens for the country.

Due to the busy schedules of the parents a stronger relationship between Management and the parents is lost.

So how can a strong relationship be developed among them... during

- Emergency
- Parent meeting
- General information
- Vacations
- Archived data
- Feed Backs

## How VTS addresses the problems?

Challenges faced	Service	How they are addressed
Unorganized Data	Referee	The data can be organized with the highly scalable, reliable system, which can address the organizing of the student data.
Intense activity during results	Voice and electronic media	This challenge can be addressed by providing the information of the results through the electronic media or voice media.
Reminders for fees	Voice and electronic media	The fee reminders can be sent to the parents through the SMS or the email and also an automated outbound call can be made to the parents.
Attendance info not known to their parents	Voice and electronic media	The attendance information can be made available to the parents 24 X 7 basis which they can retrieve by calling to a dedicated number. The same details can be obtained by the parents through sms or email on a request from the phone.
Incoming calls during non-office hours or non-availability of staff	Voice and electronic media	The organized data enables the administrative department to retrieve the information of the old students in the institute. An user friendly interface enables quick retrieval of the data.  Parents can access the information via the phone or web and same can be requested by email.
Continuous enquiries	Voice	The continuous enquiries which are needed to be answered by the administrative staff can be automated in the phone services which will be answered by the automated machines.
Sending circulars to parents	Voice and electronic media	The circulars which are needed to be sent to the parents can be sent through the electronic media like the email.  The parents can also retrieve the same information by calling to a dedicated number.
Emergencies	Voice and electronic media	The communication between the parents and the students and the institutes is made possible during the emergencies by the phone and the electronic media.  A mail or sms can be sent to the parents or the students during the emergencies.  The same can be made available in the phone where the parents or the students can call and retrieve the data.

## Introduction

VoiceTech Solutions Pvt. Ltd. (VTS) provides a one-stop shop where all the problems faced by the educational institutes will be addressed and solved. The goal of VTS is to identify key technology, policy and implementation experts and partners to engage in creating efficient solutions using best suitable technologies and practices.

## Challenges faced by educational institutes

- **Unorganized data**
  - Difficult to access and handle
  - Results in increased work load for the administrative staff
- **Intense activity during results**
  - Enquiry by anxious students
  - Anxious parents add to the workload
- **Reminders for fees**
  - Constant follow-up by administrative staff
- Attendance info not known to their parents
- Incoming Calls during non-office hours or non-availability of staff
  - Details of the callers not known
  - Call details are also unknown
- Retrieval of old records / Alumni list is difficult
- Continuous enquiries - disturbing the work of the administrative staff
- Sending circulars to parents
- Problem faced by the institutes during emergencies

## Current Scenario

Even though conventional modes of communication like SMS, Email has become redundant. The school managements are facing the problems of

- Maintaining an employee for sending the SMS resulting in investment cost for the employee. If maintained by the existing employee resulting in hampering of work and increasing the work load.
- Parents unable to retrieve the information on their interest.
- Unable to get connected to internet always.
- No proof obtained by the schools that the

## What we provide?

With the challenges faced by the institutes VTS has come out with a package model called as ASIMS (Automate Student Information Management Systems)

- Attendance information
- Result information
- Important dates
- Admission Procedures
- Fees Structures
- Changes in school Policies
- Internal staff communication
- Memos
- Bus Services
- Provision of Providing continuous reports to the management
- Accessibility for the parents to obtain the archived data with one click.

## What does VTS offer?

VTS addressed the complexities involved in educational institutes and has come out with the best solutions, which can result in facing the challenges of the educational institutes. The solutions offered:

- Referee
- Archival of the organized data
- Voice services
- Email services
- SMS Services
- Out Bound Service under Emergencies

# Benefits

The Solutions Benefit All parties Parents, Institutes and above all the students



## Parents

- Constant review of Student's performance
- Information available on 24x7 basis
- Mental peace @ fingertips
- Reduced Anxiety
- Faster Result Announcement Service
- Customized Message Dissemination
- Example: Congratulations you have ranked first
- Benefit for Information @ desktop
- Anxious parents and students can get their results literally at their finger tips.
- Comprehensive & Systematic Presentation
- Accurate dissemination of information.
- Available 24x7



## Man

- Reduced workload for staff
- Manual Intervention is minimal
- Additional Revenue Stream
- Informative Reports
- Creating a better organizational system
- Manpower – Increased efficiency of the employees and significant cost savings.
- Administration – Easy to administer.
- Detailed accurate Reports
- Abandonment of calls is removed.
- Increased service levels
- Low cost, full functionality
- Handles Simultaneous Calls
- Low cost of ownership



## About VTS

VoiceTech Solutions Pvt. Ltd. is a wholly owned subsidiary unit of VoiceTech Solutions Inc., USA. It is founded and driven by industry professionals who have decades of experience in providing complete solutions.

VoiceTech Solutions' advanced architecture provides massively scalable solutions for the emerging market.

VoiceTech Solutions' offshore development model produces cost-effective solutions to cater to the needs of existing and emerging markets across the globe.

## Our Strengths

- Quick understanding of your Requirements
- Providing continuous support
- Available at one phone call away
- Remote support



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